

FAQ on Google Workspace STC

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STC Question	Answer
What is the Google Workspace STC about ?	The STC (Special Terms & Conditions) is a legal document which describes the collaboration in the Third Party Tool Google Workspace
What is the difference between the GTU and the STC	The STC is a simplified and adapted version of the GTU (General Terms of Use). While the GTU was a stand alone document, the STC is based on the existing GTC's of Airbus Supplier Portal and Airbus World. Therefore it can't be signed without a signature of one of them. In addition the GTU was only for Suppliers, while the STC is for all companies who want to collaborate with Airbus.
When do I need to sign the Google Workspace STC ?	Before you collaborate with Airbus in a Google Tool, especially for exchanging Data on Google Drive
SUPPLIERS: Where can I find, download and upload the STC ? Where do I find the Annexes of the STC?	Access the below page, download the STC and sent it back signed to the email address indicated https://www.airbus.com/en/be-an-airbus-supplier/airbus-partner-portal-registration
Do I need to sign the STC on top of the GTC & NDA etc.?	Yes, the STC is a Document for working together with Airbus on Google Workspace, thus it is in addition to all other documents which might be required and it is based on the Airbus Supply Portal & Airbus World GTC
Do I need to sign the STC on top of the already signed Google Workspace GTU	No, if you have already signed the Google Workspace GTU, there is no need to sign the STC on top of it.
Can any other document e.g. MSA replace the STC?	No. It is a special document for Google Workspace which can not be replaced by any other. Only the already signed GTU.
Suppliers: Next to the upload on Airbus supply - do I need to send the original signed paper to Airbus ?	Yes, please to the following address: AIRBUS PYD Department, , 1 Rond-Point Maurice Bellonte, (à l'attention de F. VOISIN B06-1A6), 31707 Blagnac Cedex, France
Can the STC be adapted to the specific needs of a company ?	No, the STC contain the same terms and conditions for all companies because it is based on the conditions of use of the Google tools which are the same for all users of Google tools
Can you confirm that these STC are strictly reflecting the legal commitment of Airbus towards Google?	The STC was put in place to cover all legal commitments of Airbus towards Google. Thus we cover with the STC the collaboration on this third party tool with an external partner. As all parties including Security & legal have been involved to create this document, it includes all necessary parts.
CLAUSE 4: What is the intent of the following sentence: "The Company agrees that Airbus shall not be liable to the Company for any modification, suspension or discontinuance of Airbus Digital Workspace Services"?	The Services can be suspended interrupted or modified for maintenance operations or in case of any security breach. In this case Airbus needs to be able to proceed to such a suspension, interruption or modification. If the suspension interruption or modification substantially affects the services Airbus will inform the Company when it receives the information from Google within a reasonable notice.
CLAUSE 9: Why do we have an additional ANTITRUST clause in the STC, although we have it already in other contracts with Airbus?	The STC has a different scope than the scope of the other contracts signed with Airbus, thus we need to have a specific clause in the STC applicable to everything related to Digital Workspace Services (Google Workspace).
CLAUSE 13: Why do we need to have an insurance clause in the STC?	This clause is very standard and only requires the company to have the appropriate insurance policies covering the risks related to the use of the Google Workspace. These insurance policies should already be part of the Company insurance coverage.
CLAUSE 15: Is Airbus entitled to perform audits to check if the security measures in place are in-line with Airbus' security policy?	According to the Annex B, Airbus can perform security audits in order to verify if its partners/suppliers are maintaining adequate security means (technical or organizational) among their organization in order to ensure Airbus protection. An audit must be preceded formal notification sent at least 30 days before the audit performance. During specific events such as a security breach affecting Airbus data, "emergency security audit" maybe conducted following a reduced notification period. In case the outcomes of a security audit tend to show that Airbus security isn't properly ensured, discussions will be initiated in order to increase the security level so it matches with Airbus security expectancies. In other case, Airbus might decide of the contract termination
Clause 15: Does this audit prevail over the content of the MSA (for supplier only)?	No, the MSA prevails over the content of the STC, including Annex B.
Comment - UEAs are the ones that have access to download the STC but are generally not the right person to attend the Supplier Weblives or sign the documents for Google Workspace Deployment	
Security Question	Answer
Storage & DATA security	

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Where is/are Google Workspace data center and server(s) be located? Where will the back-up of the proposed Google Workspace servers be located? Export Control - are the Server in third countries? Is there any transmission of personal data in the Google Workspace platform to third countries out of the European zone?	Google Workspace data region guarantees Airbus data is located exclusively in Europe and in a dedicated space for Airbus. The only exception is for Airbus located in North America, where regional data centers apply. This is not the case for any other ROOFs. Back-ups are stored in the same data centers as the original data. If you need more information about Google data centers (not Airbus specific) please refer to: https://www.google.com/intl/fr/about/datacenters/locations/
Can Airbus confirm that no Iranian Nationals are engaged in any activity associated with management and administration of either the master or back up of the Google Workspace servers either logically or physically	Please refer to the Google Security Whitepaper available here: https://cloud.google.com/security/overview/whitepaper?hl=en Extract: "Employee background checks Before they join our staff, Google will verify an individual's education and previous employment, and perform internal and external reference checks. Where local labor law or statutory regulations permit, Google may also conduct criminal, credit, immigration, and security checks. The extent of these background checks is dependent on the desired position. Security training for all employees All Google employees undergo security training as part of the orientation process and receive ongoing security training throughout their Google careers. During orientation, new employees agree to our Code of Conduct, which highlights our commitment to keep customer information safe and secure. Depending on their job role, additional training on specific aspects of security may be required. For instance, the information security team instructs new engineers on topics like secure coding practices, product design and automated vulnerability testing tools. Engineers also attend technical presentations on security-related topics and receive a security newsletter that covers new threats, attack patterns, mitigation techniques and more."
Can Airbus confirm that no Iranian Nationals have access to controlled Supplier data stored on the Google Workspace Servers either logically or physically which has an export control classification of PL9009.c?	
Can Airbus confirm whether the act of transfer of controlled Supplier data onto the Google Workspace Server is encrypted and if so, what level of encryption?	Any data stored on Airbus Google Workspace undergo the encryption through Google (both at transit and at rest). For more information, please refer to: https://workspace.google.com/learn-more/security/security-whitepaper/page-4.html#encrypting-data-in-transit-and-at-rest https://services.google.com/fh/files/misc/google-workspace-encryption-wp.pdf
Who is owner of the Cloud?	Airbus is the owner of all data stored on the Cloud.
How are data protected in the Cloud (encryption process & SW) ?	We have encryption tools that can be used on the G Drive. We upgraded the solution to ensure that it fits the security level we target for the protection of our highest internal classification. Additionally, we follow ISO 27001 standards and the encryption tool we are using are in line with the methods recommended by these standards.
Do we work on the same security conditions than Airbus?	As all the data used by the Partners is stored on the Airbus side, all security conditions apply a for any internal data. Additionally, the partner access to the Airbus environment is controlled through the Netskope - which limits the access on a non-Airbus device. For example, downloading data is only possible upon a special request done by your Airbus counterpart.
Do you have an attestation that everything is secured?	Please refer to the Google Security Whitepaper available here: https://cloud.google.com/security/overview/whitepaper?hl=en
How do I manage it, when I do not want to open my Firewall for Google Workspace Does the supplier has to open GWS in total or only to Airbus netskope to have a secure line?	The solution is a cloud-based security policy enforcement point that is placed between Airbus users and Airbus Google cloud service; cloud and web traffic is steered to Netskope for inspection. When logged in to Google Workspace through the Partner domain, all exchanges pass through the Netskope - therefore it should be possible to whitelist only the Netskope links / accesses on the Partner side.
Do I need to open my FIREWALL for all Google API's or is there a possibility to restrict it?	No. You will find a detailed list of URLs to be opened here: https://drive.google.com/file/d/1AkAnswC5ET0_eEevy3eFYaNRnabZcczF/view?usp=sharingx Advice to prevent risk that data could be leak is to limit google domain to partners.airbus.com by using a cloud access security blocker platform (CASB such as Netskope, Zscaler and so on).
What does Airbus use for google email encryption?	We intend to deploy Flowcrypt by the end of february 2022 for all Airbus users hosted on Gmail. Flowcrypt on cell phones being not mature until May this year, we will keep Virtru for cell phone usage until Flowcrypt cell phone deployment by End of May and Virtru removal by June.
How does the separation from the Google group take place, how is it documented/prevented that data does not go to the USA?	For US employees / subcontractors data at rest are hosted in the US. For the others employees / subcontractors data at rest are hosted in EU. Data covered by the data region (US or EU) are explained below, every service/data not in this list are not covered by this rule. https://support.google.com/a/answer/9223653?visit_id=637840703453831882-61603990&rd=1&hl=en .
Investment / Trainings	
How much do I need to pay for this?	You don't need to pay anything for this
How will my endusers be trained?	We have collected the main basics into the Partner User Guide

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Can i see and book meeting rooms using google calendar?	This feature seems technically not possible. A meeting room or resource for Google is visible only within its own tenant. Google stated that a ressource (room) of one domain is not accessible from another domain. Airbus has not pushed for that topic. If a partner user and an Airbus user, both on Gmail, work together on a project and need to book meeting rooms, then the Airbus user himself must book rooms declared on the Airbus domain, because the partner user can only see rooms declared on the partners own domain
What are the settings needed in order to configure a shared mailbox for which no additional token is required?	Indeed, there are 2 kinds of generic mailboxes on Airbus domain: applicative mailbox, with a password and a OneLogin token/account, and shared mailbox, no password, for which the user has access via delegation. Once a user is logged on Gmail with his personal account, the user accesses the shared mailbox via delegation without authenticating another time (keeping the user token). Turn to Sam (<samuel.neller.external@airbus.com>) if you need further details on shared mailbox settings. On Airbus side, open an incident in SNow to request a person to be added to the Generic Mailbox.
What to do in case of legal dispute for which an old e-mail correspondence is requested?	We have the litigation process for that case: when there is a legal dispute, we can request to CyberSec to put a mailbox on litigation. No mail content can be deleted any longer. All archived eMail are then accessible via Google Vault, so the inspector can search and retrieve any eMail if needed. My contact is thierry.lavenant@airbus.com.
How to choose which extensions to allow and which extensions to block?	Chromium Extensions file (live update) .
Can two employees from different domains (@testia and @airbus) chat between them using Google chats? is there any kind of restriction?	Chat between two domains are allowed: - For a one to one Chat, you will just see that the other user is "External". - For a Chat Space (involving multiple users), if you want it to include both @airbus and @testia users, you have to tick the case "Allow people outside your organization to join" during the Space creation (pop up). After the creation, it is for now not possible to add "Externals" if it was not ticked from the beginning.
Can Partner Company employees share files and documents with other subsidiary from Airbus? or is an additional whitelisting needed? E.g. Partner Company is interested in sharing files with PAG.	It depends on the Google domain on which the file was created: - If the file is hosted in the Airbus domain, the sharing should follow Airbus' rules (at company level, the GTC should be signed by all companies accessing Airbus tenant ; at user level, it depends on whether the owner of the file allows the sharing or not - If the file is hosted in the Testia domain, it would depend on the security policies you have, plus the Airbus security requirements for the whitelisting